

Management Development Institute Murshidabad  
(Department of IT)

**Limited Tender Enquiry (LTE)**

---

---

Tender No. 2022/MDIM/IT/Ruckus Controller/30

Date: 24/08/2022

Limited tender document for providing one year AMC for Ruckus Wi-Fi controller and renewal of licenses for 83 numbers of Ruckus Access Points & advance replacement for outdoor Access Points

---

---

MDI Murshidabad

Kulori, PO – Uttar Ramna, Dist. – Murshidabad, PIN-742235, West Bengal



Sub: Tender for providing one year AMC for Ruckus Wi-Fi controller and renewal of licenses for 83 numbers of Ruckus Access Points & advance replacement for outdoor Access Points

Quotations are invited for providing one year AMC for Ruckus Wi-Fi controller and renewal of licenses for 83 numbers of Ruckus Access Points & advance replacement for outdoor Access Points from the authorised partners of M/s Ruckus as per the scope of work and on the terms & conditions mentioned in the enclosed document.

1	Last date & time for submission of quotations	05/09/2022, up to 5.30 PM
2	Quotation Submission Process	The quotation along with other required documents to be created in a single PDF file format and the said file must be password protected and to be sent at <a href="mailto:etender@mdim.ac.in">etender@mdim.ac.in</a> along with password.

The bidders are requested to read the tender document carefully and ensure compliance with all terms & conditions and specifications herein. Non-compliance with specifications and terms & conditions in this document may disqualify the bidders from the bidding process.

Quotations received after the due date and time will not be considered or accepted and no request or appeal will be entertained in this regard. MDIM authority reserves the right to accept or reject any or all the quotations without assigning any reason whatsoever.

Please refer to our website (<https://www.mdim.ac.in/tender>) for Addendum, if any.

Encl. -

- Annexure-I (Terms & Conditions)
- Annexure-II (Financial Bid)



*Kupla*  
24/8/22  
Registrar  
MDI Murshidabad

**ANNEXURE – I**  
(TERMS & CONDITIONS)

- 1) The bidder should be registered as a company in India as per Company Act 1956. (Copy of the Certificate of Incorporation issued by Registrar of Companies and full address of the registered office, GST Certificate & PAN)
- 2) The Bidder should have done similar kind of job at least **one** in Govt./Pvt. organizations in India, for minimum period of 1 year within last 3 years. (order & tax invoice copy to be enclosed)
- 3) Financial bid in the above format (on the Letter head of the bidder) along with one set of this tender document, duly signed and stamped by the bidder along with other required documents to be created in a single PDF file format and the said file must be password protected and to be submitted (along with password) by email at [etender@mdim.ac.in](mailto:etender@mdim.ac.in) by 05/09/2022 on or before 5:30 pm.
- 4) All bids in which any of the prescribed conditions is not fulfilled or any condition is put forth or conditional bids by the bidder(s) shall be summarily rejected.
- 5) Delivery: The above licenses in whole must be issued and activated within 15 (fifteen) days w.e.f. the Order issue date.
- 6) Payment: 100% payment including applicable GST will be released after activation of the above license issued in the name of MANAGEMENT DEVELOPMENT INSTITUTE MURSHIDABAD and submission of tax invoice.
- 7) Performance Security Deposit –
  - a. The agency will be required to deposit security money equivalent to 5% of the total order value (incl. of all) in the form of Term Deposit within 21 days from the data of award of order.
  - b. The security money deposited by the agency will be retained by the Institute till completion of the contract and will be released thereafter on claim subject to adjustment, if any, by the Institute. Performance Security should remain valid for a period of 30 days beyond the date of completion of all contractual obligations incl. warranty obligations. No interest will be payable on the Performance Security Deposit.
    - Beneficiary Name: Management Development Institute Murshidabad
    - Bank & Branch: State Bank of India, Omarpur Branch (12355)
    - Account No: 33987582978
    - IFSC Code: SBIN0012355
    - Type of Account: Current Account
- 8) LD Clause: The successful bidder is required to supply and install all the items within 15 (fifteen) days w.e.f. the issue date of Purchase Order (PO). Delay in delivery will attract a penalty @1% of PO value (excluding GST) per week subject to a max. of 10%. Alternatively, the order will be cancelled.

*Super*



- 9) Bidder's Criteria: The bidders must be authorised partners of M/s Ruckus. They are essentially required to submit valid authorization certificate/MAF from the OEM, failing which their bid(s) shall be rejected.
- 10) **Support:** The partner should offer 24x7 support services (remote & telephone support and as well as onsite support in case troubleshoot not resolved through remote support), software updates & major upgrades and replacement of Hardware if required as per the Ruckus Partner Watch-Dog Support with priority response.
- 11) **Validity:** The quoted price of the bidders should valid up to 60 days from the date of opening of bids. Institute will not entertain any request in respect of escalation of price due to any reason whatsoever during this time period. The charges quoted shall be kept firm throughout the pendency of contract of this work and no price escalation shall be entertained.
- 12) The bidder should not be blacklisted/ debarred or involved in any corrupt & fraudulent practices by any Central/ State Govt./ PSUs/ Quasi-Govt. Organisations/ Autonomous Body/ Private Organisation in India. A self-declaration in this regard needs to be submitted.
- 13) Sub-contract is strictly not allowed, if found that sub-contracting have been done then the order will be summarily cancelled and no payment will be made to the vendor.
- 14) The bidder must provide the Escalation Matrix.
- 15) Tender document must be signed and stamped on all pages as a token of acceptance of all the terms and conditions.
- 16) Contract will be awarded to the vendor who quoted lowest subject to fulfilment of all the conditions mentioned in Annex-I.
- 17) Institute reserve the right to accept or reject any or all the bids without assigning any reason whatsoever.
- 18) All legal disputes will be subject to local court of District of Murshidabad, West Bengal.

I/We do hereby confirm that I/We have the necessary authority and approval to accept the above stated clauses (1-18 mentioned in Annex-I) for providing one year AMC for Ruckus Wi-Fi controller and renewal of licenses for 83 numbers of Ruckus Access Points & advance replacement for outdoor Access Points. Also, hereby, agree and accepts the terms & conditions mentioned in clause 1-18 mentioned in Annex-I without any conditions.

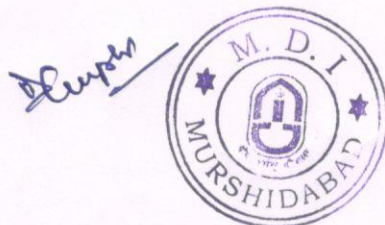
Place:

Signature of bidder:

Date:

Name of bidder:

Firm's Name with stamp:



**ANNEXURE – II**  
**(FINANCIAL BIDE)**

SI No	Part Code	Description	Qty	Start Date (dd/mm/yy)	End Date (dd/mm/yy)	Unit Price in Rs. (Excl. of GST)	GST % on Unit price	Total Unit Price in Rs. (Incl of GST)	Gross Total as per quantity mentioned in Rs. (Incl of GST)
1	S22-S104-1000	AsctPtr Spt REN, SZ104, 1 Yr, (for Ruckus SmartZone 100 Controller, S.No: 501656000335)	1	01/10/2022	01/10/2023				
2	S22-0001-1LSG	AsctPtr Spt REN, Per SZ/(v)SCG AP, 1 YR, S.No:00010741 4897 (for Ruckus AP – R510, R610 & T310c)	83	01/10/2022	01/10/2023				
3	827-T300-1000	Part Supp Renew T300(e) 1yr, S.No: 162172003316, 262102007257	2	01/10/2022	01/10/2023				
<b>Grand Total (Incl of GST)</b>									
Ground Total (Incl of GST) in Words:									
.....									
.....									

**Note:** If there is mismatch of amount in number and word then MDIM will only consider that one which will cost least among the two.

- Delivery Mode : ONLINE
- Delivery Period: .....days/weeks.
- Quotation Validity Date: The quoted price of the bidders should valid up to 30 days from the date of opening of bids.

Place:

Date:

Signature of bidder:

Name of bidder:

Firm's Name with stamp:

